

Costs due to poor quality of supplied components or raw materials

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Suppliers are liable for all costs suffered by Domel when the cause is the supplier's responsibility. The following list provides the typical costs of poor quality, but the list is not all-inclusive. According to mutual agreement with supplier, Domel is entitled to request compensation for other incurred costs, not only those listed below.

	Description	Sum
1	Delayed supply without advance notice	60,00 EUR / event
2	Claim lump-sum overhead costs	100,00 EUR / claim
3	Sorting with Domel employees – work	25,00 EUR / h ¹
4	Engineering work (other than quality)	50,00 EUR / h ¹
1 : 1	Organization of external sorting services by Domel – lump-sum	70,00 EUR / event²
6	Extra transportation costs	Actual incurred costs
7	Laboratory analysis in Domel	80,00 EUR / h
8	External laboratory analysis	Actual incurred costs
9	Production stop	350,00 EUR / h
10		Actual incurred costs, according to official gazette of Slovenia
12	Customer's costs	Actual incurred costs
13	Repeated claims due to same issue	300,00 EUR / claim
14	Waiver request approval	120,00 EUR / request
15	Inappropriate PPAP sample and/or documentation	360,00 EUR / event ³
16	Material warehousing costs	12,00 EUR / pallet / day ⁴
17	Handling of no-compliant material	30,00 EUR / h ¹

Costs valid from May 1st, 2024.

Purchasing director: Tanja Kramar Quality director: Tadeja Bergant

CEO: Matjaž Čemažar

¹ Increase in hourly rate:

Liamai

Overtime work, work on Saturdays, work on Sundays, night work, work on national holidays: +50%

- ² Sorting organization:
- Communication with external sorting company (Trigo, SGS, etc...)
- Preparation of sorting instructions.
- Separating of good and poor goods and supervision of sorting staff.

³ In case when there are deviations with samples and/or PPAP/PSW documentation and this is not agreed in advance with Domel team and stated in deviation list.

⁴ Costs of warehousing when goods are stored longer than 14 calendar days.